

## Checking understanding

In this video, Paul has problems understanding Bob. Listen to the language they use for checking understanding and practise saying the useful phrases.

### Before watching

Do the preparation task first. Then watch the video and do the exercises.

### Preparation task

Put the words and phrases in order to make sentences.

1. sorry. I'm
2. very well. hear you I can't
3. that Could say again, please? you
4. don't understand. I
5. more slowly, Can please? that you repeat
6. you Do the hammer? mean
7. Is it? this
8. that's Yes, right!

### Tasks

#### Task 1

Are the sentences true or false?

|                                   | <b>Answer</b> |       |
|-----------------------------------|---------------|-------|
| 1. Bob wants the hammer.          | True          | False |
| 2. Paul is ill.                   | True          | False |
| 3. The hammer is in the toolbox.  | True          | False |
| 4. The hammer is on the right.    | True          | False |
| 5. Paul gives Bob the scissors.   | True          | False |
| 6. Paul thinks Bob spoke clearly. | True          | False |

## Task 2

Complete the dialogue with words from the box.

|            |        |       |
|------------|--------|-------|
| repeat     | slowly | this  |
| right      | hear   | sorry |
| understand | mean   | well  |

**Bob:** Excuse me, Paul, could you pass me the hammer?

**Paul:** I'm (1)..... , Bob, my ears are blocked. I can't (2)..... you very (3)..... . Could you say that again, please?

**Bob:** The hammer. Please could you pass it to me?

**Paul:** Sorry, Bob, I don't (4)..... .

**Bob:** No, Paul – I need the hammer. It's in the toolbox, on the left, under the scissors.

**Paul:** Sorry, Bob. Can you (5)..... that more (6)..... , please?

**Bob:** The hammer ... in the toolbox ... on the left ... under the scissors.

**Paul:** On the left ... under the scissors ... Ah! Do you (7)..... the hammer? Is (8)..... it?

**Bob:** Yes, that's (9)..... !

## Task 3

Complete the dialogue.

**Receptionist:** (Phone ringing) Good morning.

**Caller:** Good morning. Is Noelia there, please?

**Receptionist:** I'm (1)..... . I can't (2)..... you very well.

**Caller:** Noelia. I have a package for her. I'm in a van in the street.

**Receptionist:** I'm sorry. Could you (3)..... that (4)..... , please?

**Caller:** I'm in a van. I've got a package for Noelia.

**Receptionist:** Ah! OK. You can park here. The code is 367HGV57.

**Caller:** OK. Do you (5)..... the company car park?

**Receptionist:** Yes.

**Caller:** OK. Sorry, can you (6)..... the code more (7)..... , please?

**Receptionist:** Yes, sorry! 3 ... 6 ... 7 ... H ... G ... V ... 5 ... 7.

**Caller:** OK. 367 ... HGV ... 57?

**Receptionist:** Yes, that's (8)..... !

## Discussion

Did you find the video useful?

## Transcript

**Ana:** Hi, I'm Ana. Welcome to *What to Say!*

Do you know what to say when you want to check your understanding? Listen out for useful language for checking your understanding. Then, we'll practise saying the new phrases – after this.

**Bob:** This isn't right. Hey! Excuse me, Paul, could you pass me the hammer?

**Paul:** Sorry, Bob, my ears are blocked. I can't hear you very well. Could you say that again, please?

**Bob:** The hammer. Please could you pass it to me?

**Paul:** The spanner?

**Bob:** No. The hammer!

**Paul:** Sorry, Bob, I don't understand. This is the spanner!

**Bob:** No, Paul, I need the hammer. It's in the toolbox, on the left, under the scissors.

**Paul:** Sorry, Bob. Could you repeat that more slowly, please?

**Bob:** The hammer ... in the toolbox ... on the left ... under the scissors.

**Paul:** On the left ... under the scissors ... Oh! Do you mean the hammer? Is this it?

**Bob:** Yes, that's right!

**Paul:** Ah! Why didn't you say so?

**Bob:** I did!

**Ana:** Hello again! Oh dear. I think Paul needs to go home and sleep. So, did you notice the useful phrases used for checking your understanding? Listen to me and then repeat.

**I'm sorry?**

**I can't hear you very well.**

**Could you say that again, please?**

**I don't understand.**

**Can you repeat that more slowly, please?**

**Do you mean the hammer?**

**Is this it?**

**Yes, that's right!**

**Ana:** Try and use some of these phrases the next time you want to check your understanding in English. Bye for now!

## Answers

### Preparation task

1. I'm sorry.
2. I can't hear you very well.
3. Could you say that again, please?
4. I don't understand.
5. Can you repeat that more slowly, please?
6. Do you mean the hammer?
7. Is this it?
8. Yes, that's right!

### Task 1

1. True
2. True
3. True
4. False
5. False
6. False

### Task 2

1. sorry
2. hear
3. well
4. understand
5. repeat
6. slowly
7. mean
8. this
9. right

### Task 3

1. sorry
2. hear
3. say
4. again
5. mean
6. repeat / say
7. slowly / clearly
8. right / it / correct